# Subprocessors

Effective 22 Nov 2026 Version 1.0 For API and business customers

**The short version**

- These providers process data on our behalf to run Electron Hub.
- Model Providers receive the requests you send to their models.
- We update this list when providers change.

This summary helps you find your way. The full text below is what applies.

These are the third parties that process personal data for Electron Hub, as described in the Privacy Policy. We update this page when the list changes. To be told about changes, email support@electronhub.ai with the subject "Subprocessor updates".

## 1. Infrastructure and operations

| Provider | Purpose | Data |
|---|---|---|
| MongoDB Atlas on Amazon Web Services (N. Virginia, United States) | Main database and backups | Account, billing, usage and security records |
| Koyeb | Application hosting for the API and WebSocket services | All data processed by the API in transit |
| Cloudflare | Network, caching, firewall, bot protection (Turnstile), IP geolocation | IP address, request metadata, security signals |

| Provider | Purpose | Data |
|---|---|---|
| Vercel | Hosting of the app, websites and legal pages | IP address, request metadata |
| Mintlify | Documentation site | IP address, request metadata |
| Better Stack | Status page | IP address of visitors |
| Discord | Internal operations channels, including error diagnostics and image gallery (see Privacy Policy section 5) | Diagnostic data that can include request content, user identifiers, email and IP address |

## 2. Accounts, payments and communication

| Provider | Purpose | Data |
|---|---|---|
| Google | Sign-in, email (Google Workspace) | Account identifier, name, email, avatar; emails we send and receive |
| Discord | Sign-in and community support | Account identifier, username, email, avatar |
| Google Firebase Authentication | Sending phone verification codes | Phone number |
| Twilio | Phone number type check | Phone number |
| Creem | Payments as merchant of record; moderation of image prompts | Order, payment and billing data; media prompts |
| lava.top | Payments | Order, payment and billing data |

| Provider | Purpose | Data |
|---|---|---|
| Ko-fi | Payments | Order, payment and billing data |
| NOWPayments | Cryptocurrency payments | Order and transaction data |

## 3. Security, moderation and media

| Provider | Purpose | Data |
|---|---|---|
| IP-reputation and geolocation services | VPN, proxy, data-centre and location checks | IP address |
| Google Gemini | Moderation of image and video prompts | Media prompts and submitted images |
| Media hosting providers | Hosting of generated images and uploaded avatars | Generated images, avatar images |
| Network infrastructure providers | Network routing to some Model Providers and to web search | Request content in transit |

## 4. Analytics, advertising and community

| Provider | Purpose | Data |
|---|---|---|
| Google Analytics, Google AdSense | Website analytics and ads | Cookie identifiers, device and usage data on our websites |
| Ad and link-shortener networks | Ad pages used for Rewards | Data collected on their pages |
| ProductBridge | Community forum | Forum account and posts |

## 5. Model Providers

Your requests are sent to the Model Provider serving the Model you choose, and parts of a conversation may be sent to helper Models we use for titles, tool calling, routing, web search and quality checks. Model Providers include model developers, cloud platforms, inference hosts, marketplaces, resellers and relay services, located in the United States, the European Union, China and other countries. Each processes your requests under its own terms; see the Privacy Policy and Model Provider Terms.