Terms of Service

Effective 22 Nov 2026 Version 2.0 For everyone

The short version

- Electron Hub routes your requests to AI models run by third-party providers; we don't make the models.
- You're responsible for your account, your API keys and what you send and generate.
- Credits are prepaid usage, not money. Refunds follow the Refund & Billing Policy.
- US users resolve disputes by individual arbitration unless they opt out within 30 days.

This summary helps you find your way. The full text below is what applies.

These Terms of Service (the "**Terms**") are a binding agreement between you and the operator of Electron Hub ("**Electron Hub**", "**we**", "**us**"), whom you can reach at support@electronhub.ai. They govern your use of electronhub.ai and its subdomains (including www, app, api, ws, docs, benchmark, forum, status, legacy, tos, privacy and legal), our application programming interfaces (the "**API**"), and every related website, app, tool, plan and feature we provide (together, the "**Service**").

Please read them carefully. Sections 13 and 14 and the Refund & Billing Policy explain how purchases, refunds and payment disputes work. **If you live in the United States, Section 23 requires disputes to be resolved by individual binding arbitration and waives class actions and jury trials, unless you opt out within 30 days.**

Our Privacy Policy explains how we handle personal data.

1. Agreement and changes

1.1 **Acceptance.** You accept these Terms by ticking a box or clicking a button that refers to them when you create an account, sign in, make a purchase, or are shown an updated version. If you use the Service without doing so, you accept them by that use. If you do not agree, do not use the Service. We may keep a record of the version of the Terms in force when you accepted them, when, and from which account, IP address and device.

1.2 **Business use.** If you use the Service for an organisation, you confirm you are authorised to bind it, and "you" includes that organisation.

1.3 **Changes to these Terms.** We may update these Terms to reflect changes to the Service, our providers, the law or security needs. For changes that materially reduce your rights or increase your costs, we will give at least 30 days' notice by email or in the app before they take effect, except where a change is required by law or to address a security or abuse risk, in which case it may take effect sooner. If you do not agree to a change, you may stop using the Service and cancel any subscription before the change takes effect; Refund & Billing Policy section 2.4 explains what you are owed. Otherwise the updated Terms apply from their effective date. A change does not alter the price you already paid, the refund rights that applied when you bought, or a billing period already paid for. From its effective date it applies to your use of the Service, including your use of Credits bought earlier. Changes to per-Model rates, Models, features and limits are made under Sections 3.3 and 11 and are not changes to these Terms.

1.4 **Other documents.** These Terms include, and you agree to, the Refund & Billing Policy, the Usage Policy, the Service-Specific Terms and the Model Provider Terms, together with the plan and pricing information shown at checkout. Plan limits and billing rules published in our documentation form part of these Terms and change only under Section 1.3 or Section 11; other documentation is for information only. The Privacy Policy explains how we handle personal data. If documents conflict, this order applies: mandatory law; the Service-Specific Terms for that product; the Refund & Billing Policy on billing; these Terms; then other policies and documentation. Summaries at the top of our pages help you find your way and are not part of the agreement. Where a merchant of record sells you an order, its buyer terms govern its own obligations as seller, such as payment processing, tax, invoicing and how it handles refund and dispute requests made to it. As between you and us, these Terms and the Refund & Billing Policy decide which Credits and benefits you receive and keep.

2. Eligibility

2.1 **Age.** You must be at least **18 years old** to use the Service. The Service is not directed to children, and we will close accounts we reasonably believe belong to anyone under 18. We may ask you to confirm your age and limit features until you do. If we close an account because its holder is under 18, we refund unused permanent Credits to the payer.

2.2 **Restrictions.** You may not use the Service if you are barred from receiving it under the laws of your country or ours, if you are located in, or ordinarily resident in, Cuba, Iran, North Korea, or the Crimea, so-called Donetsk or Luhansk People's Republic regions of Ukraine, or any other country or region subject to comprehensive sanctions, or if you are on a government sanctions or restricted-party list. We may screen accounts, payments and cryptocurrency addresses, and freeze balances where the law requires. You may not use a VPN, proxy or other means to hide your location in order to reach a model, plan or payment method that is not offered where you are.

2.3 **One account per person.** Each account is controlled by one person, or by one organisation for its own staff. You may not create, buy, sell, share or use multiple accounts to obtain more free allowances, Neutrinos, rewards, trials, promotional credits or rate limits than one account receives, or to evade a suspension.

3. The Service

3.1 **What we provide.** Electron Hub is an independent platform that lets you send requests to artificial-intelligence models made by many different developers ("**Models**") through one account, one balance and one API. The Service includes, among other things, a web app with chat, model comparison, agents, skills, a workspace, model playgrounds and a console; automatic routing ("Auto" and the Router); an OpenAI-compatible API and related endpoints for text, images, audio, embeddings, moderation and other tasks; API keys and sub-keys; integrations with Model Context Protocol (MCP) servers; and plans and add-ons such as subscriptions, pay-as-you-go credits, the Coding Plan (DevPass), NeutrinoPass and Rewards.

3.2 **How requests are fulfilled.** We do not develop the Models. Each request is processed by one or more third parties that serve the Model you chose, which may include the Model's developer, cloud platforms, inference hosts, marketplaces, resellers and relay services ("**Model Providers**"). A Model's name, and any provider name shown in the Service, identifies the Model or model family and its developer; unless the Service expressly states that a request was served by a named provider, it does not promise which company served it. To keep the Service available and affordable we may route a request, or part of it, to a

different Model Provider for the same Model, fall back to an equivalent Model if you allowed fallbacks or chose Auto, or use helper Models for tasks such as titles, tool calling, classification and search. Electron Hub is not affiliated with, endorsed by or a partner of any Model developer unless we say so expressly.

3.3 **Changes to Models and features.** Models, providers, prices per request, context sizes, features and limits change often. We may add, change, rate-limit, reroute, suspend or remove any Model or feature at any time, including without notice where a Model Provider withdraws it or changes its terms. We make such changes for valid reasons, such as a Model Provider withdrawing or changing a Model or its terms, security, legal requirements, or significant changes in cost or capacity. Removing a Model does not entitle you to a refund; your balance remains usable on other Models. If a change negatively affects a paid subscription or pass more than in a minor way (for example removing a Model the Coding Plan was sold with), we tell you in advance where possible and you may end it within 30 days for a pro-rata refund of the unused period.

3.4 **Availability.** The Service is provided on an "as available" basis. Unless we sign a separate written service-level agreement with you, we do not promise any uptime, response time, throughput or queue position. Free Models and free features in particular may be slow, queued, limited or unavailable at any time.

3.5 **Third-party services.** Some features connect to services we do not control, such as MCP servers you add, websites an agent fetches, sign-in providers, payment providers, the forum and ad networks. Your use of them is subject to their terms, and we are not responsible for them.

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4. Your account and keys

4.1 **Sign-in.** You sign in with a third-party account such as Google or Discord. You must keep that account secure and give us accurate information. Some features require a verified email address, a verified phone number or a verified Discord account.

4.2 **API keys.** Your account has a master API key and may have proxy keys and Coding Plan keys. Treat every key like a password. **You are responsible for all usage and charges made with your account or any of its keys, including by anyone you share a key with and including usage after a key is leaked**, until you revoke the key, except to the extent the unauthorised use results from our breach of these Terms or a failure of our security. Set spending caps on keys used in applications. Revoke and replace a key immediately if you think it is exposed, and tell us at support@electronhub.ai. We may revoke a key we believe is compromised.

4.3 **No resale or sharing.** You may not sell, rent, lend, transfer or publish access to your account or keys, or offer the Service (or access to Models through it) to others as a service or product, unless we have agreed to it in writing. You may give proxy keys to members of your own organisation working on your projects and to your own applications, and you are responsible for their use. You may build your own application on the API for your own users, provided your application adds its own substantial functionality, you remain responsible for your users' compliance with these Terms, and you do not let them obtain raw access to your keys.

4.4 **Security of your device.** Some data, including chats, workspace files, agent memory and your API key, is stored in your browser on your device (see the Privacy Policy). Anyone with access to your browser profile may be able to read it. You are responsible for securing your devices.

5. Acceptable use

You may use the Service only for lawful purposes and in line with the Usage Policy, which lists prohibited content and conduct, high-risk uses and how we enforce them. We may monitor use of the Service for compliance, refuse or stop requests, remove content, revoke keys, and suspend or close accounts that break it. If we become aware of apparent child sexual abuse material, we preserve it and report it to the National Center for Missing & Exploited Children or another competent authority as the law requires.

6. Content moderation

Prompts for image and video generation, and images submitted for editing, are checked by automated moderation before generation, and sexually explicit images and video are not allowed on those features for any user or plan. We do not promise to screen every request; you remain responsible for what you send and generate. We may block particular content, Models or features, and apply rules stricter than a Model Provider's own. Trying to evade moderation is a serious breach of the Usage Policy.

7. Model terms

Each Model is subject to its developer's usage policy and licence, and some Model Providers impose their own terms. You agree to follow them for the Models you use. Where they are stricter than these Terms, the stricter rule applies to your use of that Model. The Model Provider Terms page links to the main policies; review them for the Models you use,

particularly before commercial use or before using open-weight Models whose licences restrict use.

8. Your content and output

8.1 **Ownership.** As between you and us, you own the content you submit ("**Input**") and, to the extent the law and the Model's terms allow, the content the Service returns to you ("**Output**"). We do not claim ownership of your Input or Output.

8.2 **Licence to operate the Service.** You give us a worldwide, non-exclusive, royalty-free licence to host, copy, process, transmit and display your Input and Output, and to pass them to Model Providers and other service providers, only as needed to provide, secure and support the Service, to prevent abuse and fraud, to respond to disputes, and to comply with the law. This licence ends when the content is deleted from our systems, except for copies we must keep under the Privacy Policy or the law. **We do not use your Input or Output to train our own models.** Whether a Model Provider may retain or use your content is governed by that provider's terms; see the Privacy Policy.

8.3 **Your responsibilities.** You confirm you have the rights and any consents needed to submit your Input, and that your Input and your use of Output will not break the law or these Terms. Do not submit special-category or highly sensitive personal data (such as health, biometric or government-ID data) or confidential information unless you accept that it will be processed by Model Providers as described in the Privacy Policy.

8.4 **Nature of output.** Output is generated automatically and may be inaccurate, incomplete, out of date, biased, offensive or similar to output given to others. It is not professional advice. You must evaluate Output, including by human review where appropriate, before relying on or publishing it. We do not guarantee that Output is unique, original, free of third-party rights, or protectable by copyright.

8.5 **AI transparency.** If you publish Output or deploy it to other people, you are responsible for meeting the transparency rules that apply to you, such as telling people they are interacting with an AI system and labelling AI-generated or manipulated images, audio or video where the law requires.

8.6 **Generated media and public content.** Images (and other media files) the Service generates for you are stored with third-party hosts at **public URLs that anyone can open, and that may be found, indexed or copied by others**. They are not deleted when you delete your account unless you ask us to, and even then copies may remain in the host's history, caches or third-party copies that we cannot remove (see the Privacy Policy). Images generated on the free plan, or marked public, and their prompts may also be shown in a

community gallery. For those images you give us a worldwide, non-exclusive, royalty-free licence to display, reproduce and distribute them in the gallery and to promote the Service, until you ask us to remove them. Anything you post to the community forum or other public areas is visible to others. Do not put personal or confidential information in prompts for media generation or in public content.

9. Intellectual property and feedback

The Service, our software, design, documentation, routing and pricing data, and the Electron Hub name and logo belong to us or our licensors and are protected by law. Apart from the limited right to use the Service under these Terms, we grant you no rights in them. If you send us feedback or suggestions, you give us a perpetual, irrevocable, royalty-free licence to use them without obligation to you.

10. Copyright complaints

If you believe content on the Service infringes your copyright, follow the Copyright & DMCA Policy. We may remove material and will close the accounts of repeat infringers in appropriate circumstances.

11. Plans, credits and allowances

11.1 **Prices.** Plan prices, credit packs and per-Model rates are shown in the Service and at checkout. Per-Model rates (per token, per image, per minute or per request) can change at any time; the rate that applies is the one in effect when you send each request. **Prices are in US dollars unless checkout shows another currency, and taxes may be added at checkout where applicable.**

11.2 **What credits are.** Credits, balances and allowances ("**Credits**") are a prepaid, limited licence to use the Service, which we may revoke only as Sections 11.3, 14 and 15 and the Refund & Billing Policy provide. They are measured in US-dollar-equivalent units and deducted at the per-Model rates shown. **Credits are not money, legal tender, a deposit, stored value or a gift card. They have no cash value, cannot be transferred, sold or exchanged between accounts, and cannot be redeemed for money except as the Refund & Billing Policy or applicable law provides.**

11.3 **Types of Credits.**

- **Weekly plan Credits.** Each paid plan includes a weekly allowance. Every Sunday at 21:00 UTC your plan balance is topped up to your plan's weekly allowance if it is below it; allowances do not add on top of an existing balance above that level. The free plan's allowance resets to its set amount each week.
- **Flex Credits.** Some plans let part of an unused weekly allowance be saved into a flex balance, subject to the caps shown in the Service. Flex Credits are spent after your weekly balance. **Flex Credits are removed when your plan ends, lapses or is downgraded to free.**
- **Permanent (pay-as-you-go) Credits.** Credits you buy separately. They do not expire while your account is open, subject to Section 15 and the Refund & Billing Policy. Any purchase bonus is promotional (last item in this list).
- **Neutrinos.** A free daily allowance usable only on Models marked ":free", reset daily at 21:00 UTC with no carry-over. Neutrinos have no monetary value (see Service-Specific Terms).
- **Promotional Credits.** Credits or Neutrinos given for free, as a bonus, for watching ads (Rewards), as compensation or in a promotion. They are never refundable and may expire as stated when given. If you obtained promotional Credits, Neutrinos or Rewards through abuse, we may remove them and deduct the value of any already used from your other balances.

11.4 **Order of use.** Credits are spent in the order the Service applies, currently: permanent Credits first when enabled within your monthly permanent-credit limit, then your plan balance, then flex Credits. We may change the order with notice.

11.5 **How usage is charged.** A request is charged for the input, cached input, cache writes and output the Model Provider reports, at the rates of the route that served it, plus any router fee shown for Auto. A request that fails before any output is returned, or is rejected for a rate limit or invalid input, is not charged in Credits. If a request fails after output has started, the input processed and the output returned are charged. Neutrinos work differently (Service-Specific Terms 2.1). **If you cancel a request, stop a stream, disconnect or time out, the tokens already processed and streamed are charged.** To prevent overspending we may reserve an estimated amount before a request and lower your maximum output so that it fits your balance; the reservation is released when the request ends.

11.6 **Limits.** Plans and Credits are subject to rate limits, concurrency limits, daily and weekly fair-use limits, monthly limits for some Model families, spend caps and queues, which vary by plan and may change. Some Models are available only on certain plans. Limits exist to protect the Service and its Model Providers and are not a promise of a minimum capacity.

11.7 **Billing errors.** If we undercharge because of an error, we may correct the charge or deduct the difference from your balance within 90 days of the charge. If we overcharge, we will credit or refund the difference once verified.

11.8 **Negative balance and set-off.** If your balance becomes negative (for example after a refund or dispute of Credits you had already used), you must settle it before further paid use, and we may set off amounts you owe against any of your balances.

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12. Subscriptions and passes

12.1 **Automatic renewal.** Recurring subscriptions (plans, the Coding Plan/DevPass, NeutrinoPass and any other recurring product) **renew automatically at the end of each billing period at the price shown at checkout, plus tax, until you cancel.** Plans sold as a one-off fixed period (for example an annual plan bought through Ko-fi) do not renew and end at the end of that period. You must actively confirm each purchase.

12.2 **Cancelling.** You can cancel at any time in the app (Console → Billing) or through the billing portal of the payment provider that processes your subscription. Cancellation takes effect at the end of the current billing period, and you keep access until then. Cancelling stops future charges; it does not refund the current period except as the Refund & Billing Policy provides.

12.3 **Plan changes.** When you upgrade, the change applies immediately and you may be charged a prorated amount for the rest of the period. When you downgrade, the lower plan applies and your plan balance and flex Credits are adjusted to it; where your payment provider supports it, unused time on the higher plan is prorated as account credit, not cash, reduced by plan Credits used above the lower plan's allowance. To prevent abuse, plan changes may be limited to one at a time within a short interval.

12.4 **Price changes.** We may change subscription prices with at least 30 days' notice before the renewal at which the new price applies. If you do not want the new price, cancel before that renewal. A launch price applies only if checkout shows it as locked. It lasts while the same plan and billing period renew without interruption, and ends if you cancel, change plan, or a renewal is not paid by the end of the grace period.

12.5 **Failed payments.** If a renewal payment fails, we may allow a short grace period, after which the subscription and its benefits end. Ending a plan returns you to the free plan; plan and flex Credits are removed and permanent Credits are kept.

12.6 **Specific products.** The Coding Plan (DevPass), NeutrinoPass and Rewards have additional terms in the Service-Specific Terms.

13. Payments and refunds

13.1 **Payment.** You authorise us, and the payment provider processing your order, to charge your payment method for every purchase and renewal. Orders may be processed by a merchant of record, whose buyer terms then also apply to that order.

13.2 **Refunds. Refunds are governed by the Refund & Billing Policy, which you accept when you buy.** In short: used Credits are not refundable, the unused part of a pay-as-you-go purchase can be refunded if you ask within 14 days, started subscription periods are not refunded, the Coding Plan and NeutrinoPass are not refundable once activated, promotional Credits are never refundable, and cryptocurrency payments are final, in each case subject to your mandatory consumer rights.

13.3 **Account deletion. If you delete your account, all Credits, Neutrinos and plan benefits remaining on it end without refund,** and recurring subscriptions are cancelled. Permanent Credits still refundable under the Refund & Billing Policy are refunded if you ask before deleting, and where the law of the country you live in entitles you to the value of other unused permanent Credits, we refund it on request made within 30 days of deletion, less payment fees. **Deletion does not cancel any amount you owe us**, and we may delay deletion for up to 30 days while a payment, refund, dispute or investigation concerning the account is open. A request to erase your personal data is handled as a request to delete your account.

14. Chargebacks and billing disputes

14.1 **Contact us first.** If you think a charge is wrong, contact support@electronhub.ai before your bank or payment provider. We refund verified billing errors.

14.2 **Consequences and evidence.** If you file a chargeback or payment dispute, we may suspend your account and linked accounts while it is open, remove Credits and benefits from the disputed payment, recover amounts still owed, and close the account, as set out in Refund & Billing Policy section 7. To respond to disputes and prevent fraud, we keep and may share the records described in that section, including your acceptance of these Terms, sign-in, IP, device and usage records.

15. Suspension and termination

15.1 **By you.** You may stop using the Service at any time, and delete your account in the app. Section 13.3 explains what happens to balances.

15.2 **By us.** We may suspend or limit the Service, or close your account, with or without notice where reasonable, if: you breach these Terms or a Model's terms; you file a payment dispute, in which case Section 14 and Refund & Billing Policy section 7 apply; we reasonably suspect fraud, abuse, multiple-account abuse, account sharing or a security risk; the law, a court, a regulator or a Model Provider requires it; your account belongs to someone under 18; or continuing would expose us, our providers or other users to legal or serious harm. We give you a statement of the reasons for a suspension or closure, and how to contest it, unless the law or a security risk prevents it.

15.3 **Inactive free accounts.** Free accounts with no paid plan, no permanent Credits and no activity for 90 days may be deleted.

15.4 **Effect.** When your account is closed, your right to use the Service ends and your keys stop working. **If we close your account for fraud, illegal content, or a serious or repeated breach of these Terms, we may keep unused Credits to the extent needed to cover amounts you owe us and the losses, fees or fines your conduct caused us.** Otherwise, and wherever the law requires, unused permanent Credits are refunded under Refund & Billing Policy section 2.4. Payment disputes are handled under Refund & Billing Policy section 7. Sections that by their nature should survive (including 4.2, 8, 9, 11.5 to 11.8, 12.5, 13, 14, 15.4, 16 to 18 and 21 to 25) survive termination.

15.5 **Appeals.** If you think we suspended or closed your account by mistake, email support@electronhub.ai within six months with your account details. A person will review the decision.

16. Disclaimers

To the maximum extent the law allows, the Service, the Models and all Output are provided "**as is**" and "**as available**", without warranties of any kind, express or implied, including warranties of merchantability, fitness for a particular purpose, accuracy, non-infringement and uninterrupted or error-free operation. We do not warrant that any Model will remain available, produce accurate or safe output, or be served by any particular provider. Some jurisdictions do not allow certain disclaimers, so some of these may not apply to you; in that case they apply to the extent permitted.

17. Limitation of liability

17.1 To the maximum extent the law allows, neither we nor our affiliates, officers, employees, providers or licensors will be liable for any indirect, incidental, special, consequential, exemplary or punitive damages, or for lost profits, revenue, data, goodwill or business

opportunities, arising out of or relating to the Service or these Terms, however caused, even if advised of the possibility.

17.2 To the maximum extent the law allows, our total liability for all claims arising out of or relating to the Service or these Terms is limited to the greater of (a) the amounts you paid to us or a merchant of record for the Service in the 12 months before the event giving rise to the claim and (b) US$100.

17.3 **What we do not limit.** Nothing in these Terms limits liability that cannot be limited by law, including liability for death or personal injury caused by negligence, for fraud or fraudulent misrepresentation, or for gross negligence or wilful misconduct, or your statutory rights as a consumer.

17.4 **Consumers in the EU, EEA and UK.** Sections 16, 17.1 and 17.2 do not apply to you. We are responsible for loss that is a foreseeable result of our breach of these Terms or our failure to use reasonable care and skill, and you have the legal remedies for digital services that do not conform to the contract. We are not responsible for loss that was not foreseeable, loss caused by your breach, or business losses.

18. Indemnity

If you use the Service for business purposes or through the API to serve others, you will defend and indemnify us and our affiliates against third-party claims, and the resulting losses and reasonable costs, arising from your Input, your applications and their users, your use of Output, or your breach of these Terms or the law. This section does not apply to consumers to the extent the law does not allow it.

19. Free features, trials and promotions

Free plans, Neutrinos, Rewards, trials, bonuses and promotions are offered at our discretion and may be changed or ended at any time. They are subject to fraud checks and to the Service-Specific Terms. Promotion-specific terms shown with an offer also apply.

20. Beta and preview features

Features or Models labelled beta, preview, experimental or similar are provided for evaluation, may change or be withdrawn at any time, may be less reliable, and may have stricter limits.

21. Notices and communication

We may send notices about your account, purchases, security and changes to these Terms by email to your account address or in the app. You can choose which product and marketing emails you receive in the app; service and legal notices cannot be switched off. You agree to receive confirmations, receipts and notices electronically. If your Google or Discord account is compromised, tell us at once; we may suspend your account and ask you to verify your identity before restoring it. Send notices to us at support@electronhub.ai.

22. Governing law and courts

22.1 These Terms and any dispute arising from them are governed by the laws of Singapore, without regard to conflict-of-law rules, except that Section 23 is governed by the U.S. Federal Arbitration Act for users in the United States.

22.2 The courts of Singapore have jurisdiction over disputes, subject to Section 23 for users in the United States. **If you are a consumer outside the United States, you keep the protection of the mandatory laws of the country where you live, you may bring proceedings in its courts, and we may bring proceedings against you only in those courts.**

23. Arbitration and class-action waiver (United States users)

This section applies only if you reside in the United States.

23.1 **Informal resolution first.** Before starting a formal claim, you and we each agree to send the other a written notice describing the claim and the relief sought and to try in good faith to resolve it for at least 60 days. Notices to us go to support@electronhub.ai. Each claimant must send an individual notice signed by them, and limitation periods are paused during this informal period.

23.2 **Binding arbitration.** If the dispute is not resolved, it will be decided by binding individual arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules (or, for business users, its Commercial Arbitration Rules), including its mass-arbitration supplementary rules where they apply. The arbitration may be conducted remotely. The arbitrator may award the same individual relief a court could, and fees are allocated under the AAA rules. The arbitrator decides questions of scope, validity and arbitrability, except questions about Section 23.4, which a court decides. Claims for public injunctive relief are severed, stayed until the arbitration ends, and decided by a court.

23.3 **Exceptions.** Either party may bring an individual claim in small-claims court, and either party may seek injunctive relief in court to protect intellectual property or to stop unauthorised use or abuse of the Service.

23.4 **Class-action and jury waiver. To the extent the law allows, you and we each waive the right to a jury trial and to bring or take part in a class, collective or representative action.** Claims may be brought only individually. If this waiver is found unenforceable for a claim, that claim must proceed in court and not in arbitration.

23.5 **Opt out.** You may opt out of this Section 23 by emailing support@electronhub.ai with the subject "Arbitration opt-out" and your account email within 30 days after you first accept a version of these Terms that contains this Section 23. Opting out does not affect any other part of these Terms. Changes to this Section 23 do not apply to claims notified before the change, and you may reject a material change to it by email within 30 days.

24. Export and sanctions

You must comply with export-control and sanctions laws that apply to you and to the Service, and not use the Service to provide Model access or Output to any sanctioned person or country.

25. General

25.1 **Entire agreement.** These Terms, with the documents in Section 1.4, are the entire agreement between you and us about the Service and replace earlier versions and statements, including promises made in chats, social media or community channels, unless checkout or a written agreement with us confirms them.

25.2 **Assignment.** You may not transfer your account or these Terms without our written consent. We may transfer them in a merger, acquisition, reorganisation or sale of assets, or to an affiliate, if your rights under them are not reduced.

25.3 **Severability and waiver.** If any part of these Terms is unenforceable, the rest remains in effect, and the unenforceable part is applied to the greatest extent allowed. Not enforcing a right is not a waiver of it.

25.4 **Force majeure.** We are not responsible for failures caused by events beyond our reasonable control, including failures or withdrawals of Model Providers, outages of hosting or network providers, payment-network actions, natural disasters, war, labour disputes or changes in law.

25.5 **No third-party rights.** These Terms do not give rights to anyone other than you and us, except our affiliates and providers as stated in Sections 17 and 18.

25.6 **Language.** These Terms are written in English. If we provide a translation, the English version prevails to the extent the law allows.

25.7 **Contact.** Electron Hub — support@electronhub.ai — Discord: discord.gg/electronhub.